WILL/GRUNDY EMERGENCY MEDICAL SERVICES SYSTEM

A Plan for the Coordination and Implementation of
Services for the Mass Casualty Incident

Prepared and written by: Will/Grundy EMS System
                                  Silver Cross Hospital
                                  Joliet, Illinois

                                  Will/Grundy EMS System
                                  Pre-Hospital Executive Council
                                  Disaster Planning Sub-Committee

STAGING OF EVENTS

I. **Initial Responding Units**

    A.   Survey and evaluate incident.

        1.   Number of casualties.

        2.   Types of casualties.

        3.   Identify hazards.

    B.   Activate Disaster Plan.

        1.   Activate mutual aid response.

        2.   Contact Will/Grundy EMS Communications Center via MERCI, telemetry Med Channel #8, or cellular phone, and relay above information.

II. **Establish a Command Post**

    A.   The initial responding vehicle will serve as the Command Post throughout the event unless another vehicle is designated by the Incident Commander. All subsequent responding vehicles will contact the Command Post for assignment prior to arrival.

    B.   The highest ranking or most senior/qualified individual from the agency which has jurisdictional authority will function as the Incident Commander for the duration of the event or until relieved by proper authority.

    C.   The highest ranking or most senior/qualified EMS individual of the initial responding unit from the agency which has jurisdictional authority will function as Medical Officer for the duration of the event or until relinquishing to a more qualified authority.

II. D. The Command Post must be clearly visible and marked as such.

NOTE: In case of the limited availability of command personnel, the Medical Officer may also function as the Incident Commander until a higher ranking or more senior/qualified individual arrives. It is also suggested that medical control be given to the EMS individual who possesses the highest level of training regardless of jurisdictional authority.

III. **Triage**

A. The second EMS individual from the initial responding unit will function as Triage Leader and initiate patient triage.

B. EMS personnel from additional responding units may be required to assist in patient triage.

C. All triage personnel must be visibly designated and utilize approved triage tagging methods.

D. Once triage is completed, the Triage Leader will report to the Patient Staging Officer so that patient removal to the treatment areas can begin.

IV. **Establish a Patient Staging Area**

A. A Patient Staging Officer is to be appointed by the Medical Officer.

B. The initial responding ambulance will be utilized as a supply source for the Patient Staging Area. If a pre-arranged disaster kit is not available from the initial ambulance, a second ambulance may be used as a supply source.

IV. C. Second stage triage and further patient stabilization is performed in the Patient Staging Area.

D. Conditions secondary to the disaster, and environmental conditions, must be kept in mind when establishing the Patient Staging Area.

E. The Patient Staging Area is to be divided into green, yellow, red and black treatment areas.

   1. GREEN treatment area - will receive 3rd priority for transport and must be staffed with EMT-A, I, or P personnel.

   2. YELLOW treatment area - will receive 2nd priority for transport and it is desirable to have EMT-I or P personnel present.

   3. RED treatment area - will receive 1st priority for transport and EMT-P personnel is desirable.

   4. BLACK treatment area - will receive last priority for transport and staffing is not required.

   5. Allotment of space for individual treatment areas must be appropriate for the size of the disaster and must not overlap.

   6. Each treatment area will be clearly and visibly marked by the appropriate color. (The use of cones, flags, or other highly visible devices is recommended.)

F. The coordinators of each individual treatment area will report to the Patient Staging Officer as patients become ready for transport.

V. Patient Transport and Communications

A. A Transportation/Communications Officer (T/C Officer) is to be appointed by the Medical Officer.

B. The T/C Officer will coordinate the staging of ambulances and will work with the Patient Staging Officer for the removal of patients.

C. The T/C Officer will be the **ONLY** individual who will communicate with the Hospital Command Post, and will maintain an accurate transportation log.

VI. Secondary Disaster Sites

A receiving hospital will be declared a secondary disaster site when the type and/or number of victims received is significant enough to overwhelm that facility's resources and reduce the efficiency and effectiveness of patient care.

A. The Administration of the effected hospital, or appropriate designee, will contact the Will/Grundy Communications Center and inform the resource hospital that overwhelming conditions exist.

B. The Project Medical Director, or appropriate designee, will
assume the responsibility of declaring a hospital as a secondary disaster site.

C. Once declared a secondary disaster site, the effected hospital must designate one individual to assume medical control. This person will maintain contact with the Will/Grundy Communications Center and coordinate triage and patient staging and transportation.

VI.   D.   The Will/Grundy Communications Center will coordinate the flow of vehicles and personnel to and from the effected hospital.

VII.   **Shutdown**

Once all patients have been transported, it will be the authority of the Incident Commander, in consultation with the Medical Officer, to order the shutdown of the EMS portion of the Disaster Plan.

VIII.   **Equipment Retrieval**

IX.   **Critique**

INCIDENT COMMAND OFFICER

Qualifications and Assignments:

The highest ranking or most senior/qualified individual at the scene from the agency which has jurisdictional authority shall function as the Incident Command Officer and will be assigned to the Command Post.

Responsibilities:

1. Establishes a Command Post away from the disaster site but close enough to facilitate working with the Medical Officer. The Command Post must be clearly identified.

2. Coordinates the efforts of all ancillary personnel, if needed.

3. Receives reports from the Medical Officer on situations and what will be needed.

4. Receives requests for and determines the need for EMS manpower and elicits additional resources as needed.

5. Determines the need for a coroner and/or Medical Examiner.

6. Insures the establishment of an ambulance/vehicle staging area and equipment and personnel drop-off points.

7. Coordinates the entire disaster scene.

8. Terminates the EMS portion of the Disaster Plan after appropriate communication with the mass casualty site and the Medical Officer.

MEDICAL OFFICER

Qualifications and Assignments:

The highest ranking and most senior/qualified EMS individual of the initial responding unit from the agency which has jurisdictional authority shall function as the Medical Officer for the duration of the event or until relieved by proper authority.

Responsibilities:

1. Surveys and assesses the medical needs of the situation.

2. Assesses the disaster site of the approximate number of patients, type of mass casualty incident, general nature of injuries, and notifies the Will/Grundy Communications Center on Med Channel #8 or MERCI. The purpose of this communication is to allow the Communications Center to notify possible receiving hospitals of the event.

3. Coordinates the medical activity at the disaster site and keeps the Incident Commander apprised of all situations.

4. Insures the establishment of a well marked Patient Staging Area and designates a Patient Staging Officer.

5. Designates a Transportation/Communications Officer.

TRIAGE PERSONNEL

Qualifications and Assignments:

The second EMS individual of the initial responding unit shall function as Triage Leader and assume the responsibility of patient triage. The Triage Leader is assigned to the site of the incident, and when it is secured, reports to the Patient Staging Officer for reassignment. EMS personnel from additional responding units will report to the Command Post for assignment.

Responsibilities:

1. Establishes first stage triage procedures which includes airway maintenance, bleeding control, and the tagging of patients according to severity.

2. Establishes procedures for transporting patients to the Patient Staging Area according to priority.

3. Maintains communications with the Medical Officer.

4. Coordinates all triaging efforts with EMS and other personnel assigned to the site of the incident.

5. Requests supplies and equipment as needed.

PATIENT STAGING OFFICER

Qualifications and Assignments:

The Medical Officer will designate an EMS member not previously assigned to be the Patient Staging Officer. The Patient Staging Officer is assigned to the Patient Staging Area.

Responsibilities

1. Establishes the Patient Staging Area; it's entrance and exit points, triage point, patient flow patterns, and patient treatment areas.

2. Coordinates the activities of the EMS personnel assigned to the Patient Staging Area.

3. Determines the need for EMS and/or medical equipment and manpower, and requests additional resources as needed.

4. Coordinates patient transportation with the Transportation/ Communication Officer.

5. Maintains communications with the Medical Officer.

PATIENT STAGING AREA PERSONNEL

Qualifications and Assignments:

EMS personnel from ensuing responding vehicles will be assigned by the Medical Officer to the Patient Staging Area as needed.

Responsibilities:

1. Performs second stage triage.

2. Performs patient treatment and stabilization, and packages patients for transportation.

3. Any treatment rendered in the Patient Staging Area shall be documented on the triage tag prior to transport.

4. The highest ranking or most senior/qualified EMS individual within each treatment area will coordinate the activities within the area, and will maintain communications with the Patient Staging Officer.

TRANSPORTATION/COMMUNICATIONS OFFICER

Qualifications and Assignments:

The Medical Officer shall designate an EMS member not previously assigned to be the Transportation/Communications Officer (T/C Officer). The T/C Officer is assigned to the Patient Staging Area.

NOTE: In large disaster situations, the T/C Officer may designate a second individual to maintain radio communications between the disaster site and the Hospital Command Post.

Responsibilities:

1. Coordinates the staging of vehicles at the entrance points of the Patient Staging Area.

2. Along with the Patient Staging Officer, coordinates the loading of patients according to priority, onto ambulances for transport.

3. Establishes a patient transportation flow pattern between the disaster site and receiving hospitals based on information obtained from the Hospital Command Post.

4. Determines hospital destinations.

5. Records patient triage number, destination, transporting agency, and time of departure for each patient.

6. Maintains **ALL** communications between the disaster site and the Hospital Command Post via telemetry, Med Channel #8 or MERCI. At no time should direct ambulance to hospital communications occur unless there is a change in patient condition to the RED triage category.

NOTE: Communications should be limited to essential information only.

NOTE: In the event of failure of MERCI or telemetry radio, alternative communications could include:

(1) Will County Sheriffs Police/E.S.D.A. communications system.

(2) Cellular telephone communications.

EMERGENCY SERVICE PERSONNEL

Qualifications and Assignments:

All responding EMS units will contact the Command Post for assignment. The units will dispense equipment and personnel as directed. NEVER SEPARATE VEHICLE AND STRETCHER; NEVER LEAVE VEHICLE WITHOUT A DRIVER.

Responsibilities:

1. After assignment to a specific area at the site, responsibilities will include patient assessment, triage, emergency first aid, and intravenous therapy or other advanced life support procedures under the direction of a physician or according to the Will/Grundy EMS Standard Operating Procedures consistent to the individual's level of training.

2. Transport patients to the Patient Staging Area according to their level of priority.

3. Report patient conditions to the Treatment Area Coordinator.

4. Those assigned to transport patients to receiving facilities will wait in line at the vehicle staging area and will receive instructions from the T/C Officer. When dispatched to transport, the vehicle will follow pre-established transport flow patterns.

5. During transport, EMS personnel will utilize the Will/Grundy EMS Standard Operating Procedures.

6. At no time should direct ambulance to hospital communications occur unless there is a change in patient condition to the RED triage category. In this instance, the only information transmitted is that a change in traige color status has occurred. Treatment will be administered according to the Will/Grundy EMS Standard Operating Procedures.

HOSPITAL COMMAND POST

Qualifications and Assignments:

In the event of an external disaster falling within the boundaries of the Will/Grundy EMS System, or other portions of Will County, the Will/Grundy EMS Communications Center will function as the Hospital Command Post.

Responsibilities:

1. Obtains and records the following information from the disaster site:

    a. Approximate number of victims.

    b. General nature of injuries.

    c. Environmental conditions.

2. Notifies all hospitals that may be utilized as primary, secondary, or tertiary receiving facilities that a disaster situation exists.

3. Obtains and records the following information from each possible receiving facility:

    a. Total number of critical patients that can be received.

    b. Total number of all patients that can be received.

    c. Available surgical facilities.

    d. Blood availability.

    e. Staff availability.

4. Provides the T/C Officer with each hospital's receiving capabilities so that a patient transportation flow pattern can be established.

5. As patients are transported from the scene, the Hospital Command Post will use the same logging system as the T/C Officer to record the following information:

    a. The number and color of the triage tag for each patient.

    b. Transport destination.

    c. Transporting agency.

    d. Estimated time of arrival (E.T.A.).

6. Maintains communications with each receiving facility to ensure that their capabilities for receiving patients does not change. If changes do occur, this must be communicated to the T/C Officer.

7. Maintains communications with the T/C Officer at the disaster site.

8. Notifies all receiving facilities when patient transportation has been completed and that the EMS portion of the Disaster Plan has been terminated.

NOTE: If indicated, the Will County E.S.D.A. will be notified and informed of the nature and location of the disaster.

CRITIQUE

A formal critique of the disaster will be conducted within a two (2) week period following the disaster occurrence. This will be coordinated by the Will/Grundy EMS Office and should be attended by the following personnel involved with the incident:

A. EMS Director.

B. EMS Project Medical Director. *EMS MD*

C. Incident Commander.

D. Medical Officer.

E. Patient Staging Officer.

F. Transportation/Communications Officer.

G. One representative from each receiving hospital.

H. The Will/Grundy EMS ~~Dispatcher~~(s) who functioned as the Hospital Command *System Staff or designee* Post.

I. Triage Leader.

J. Any other individual as deemed necessary by the EMS Director and/or Project Medical Director. *EMS MD*

MASS CASUALTY INCIDENT EQUIPMENT

The following items should be available in every EMS vehicle at all times:

A. Color coded triage tags which are:

    1. Numbered.

    2. Have an anatomical figure on each which would be circled by triage personnel to denote the location of any injuries.

B. A transportation log (maintained by the T/C Officer) to record the following:

    1. Triage color and number.

    2. Transportation destination.

    3. Transporting agency.

    4. Estimated time of arrival (E.T.A.).

C. An identifiable pocketed garment (i.e. carpenters apron) to be used when performing triage or when working in the individual treatment areas.

D. Writing utensils.

E. Apparatus for carrying and storing the necessary paperwork.

F. Four (4) color coded flags, cones, or other visible items to be used to identify the individual patient treatment areas.

G. Clipboard.

H. Highly visible vests or other garments to be worn by the command personnel.

EQUIPMENT RETRIEVAL

In all cases, final responsibility for equipment rests with the agency of ownership. Any expandable equipment which is lost or destroyed must ultimately be replaced by its original owner.

MULTI-CASUALTY INCIDENT METTAG RECORD

AGENCY: _____   LOCATION: _____

Person Completing Form: _____   Page: _____ of _____ pages

Total patient estimate: _____ Total RED __ Total YELLOW __ Total GREEN __

Mettag #	Age	Sex	R	Y	G	B	Nature of Injury	Ambulance	Transport Hosp.	Time
TOTALS:							Total Patients this Page:			

NOTES: _____
_____
_____
_____
_____

TRANSPORTATION OFFICER-HOSPITAL PATIENT CAPACITY SHEET

Hospital #1: _____ Total Patient Capacity (#): _____
Capacity by Mettag Category:
Red: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Yellow: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Green: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

Hospital #2: _____ Total Patient Capacity (#): _____
Capacity by Mettag Category:
Red: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Yellow: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Green: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

Hospital #3: _____ Total Patient Capacity (#): _____
Capacity by Mettag Category:
Red: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Yellow: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Green: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

Hospital #4: _____ Total Patient Capacity (#): _____
Capacity by Mettag Category:
Red: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Yellow: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Green: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

Hospital #5: _____ Total Patient Capacity (#): _____
Capacity by Mettag Category:
Red: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Yellow: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Green: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

Hospital #6: _____ Total Patient Capacity (#): _____
Capacity by Mettag Category:
Red: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Yellow: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Green: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

Hospital #7: _____ Total Patient Capacity (#): _____
Capacity by Mettag Category:
Red: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Yellow: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Green: _____ # Delivered: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

EMERGENCY PREPAREDNESS
DISASTER RESOURCE LIST

COMMUNICATIONS & LAW ENFORCEMENT

Joliet Metro	815-724-3280
WesCom	815-439-2830
Southwest Central Dispatch	708-448-6180
M.A.B.A.S. #15 - Joliet	815-724-3281
M.A.B.A.S. #19 - Orland	708-349-1247
Joliet Police Department	815-726-2401
Will County Sheriff's Police	815-727-6191
Will County Emergency Management Agency	815-740-8351
Grundy County Emergency Management Agency	815-942-9024
Cook County Sheriff's Police	312-865-4802
Grundy County Sheriff's Police	815-942-0336
Illinois State Police, District 5	815-726-6291
Illinois State Police, District 4	708-385-2121
State of Illinois Emergency Management Agency	1-800-782-7860

HOSPITAL // EMERGENCY DEPARTMENTS

Christ Hospital (Oak Lawn)	708-346-5360
Copley Hospital (Aurora)	630-978-6200 x4810
Delnor Hospital (St. Charles)	708-208-4000
Edwards Hospital (Naperville)	630-527-3358
Good Samaritan Hospital (Downers Grove)	630-275-1160
Hinsdale Hospital (Hinsdale)	630-856-6700 /9000
Ingalls Memorial Hospital (Harvey)	708-915-5290
LaGrange Hospital	708-579-4001
Loyola University Medical Center (Maywood)	708-216-8705
Morris Hospital (Morris)	815-942-6837
Olympia Fields Regional Osteopathic Medical Center (Olympia Fields)	708-481-8370
Palos Community Hospital (Palos Heights)	708-361-0848
Provena St. Joseph's Medical Center (Joliet)	815-741-7660
Riverside Hospital (Kankakee)	815-935-7500
St. James Hospital & Health Centers (Chicago Heights)	708-7561000 x6120
St. James Hospital (Pontiac)	815-842-2828
St. Margaret Mercy (Dyer, IN)	219-865-2141 x8
St. Mary's Hospital (Kankakee)	815-937-2100
St. Mary's Hospital (Streator)	815-673-1342
South Suburban Hospital (Hazel Crest)	708-799-3200
University of Chicago Medical Center	773-702-6250
University of Illinois (Chicago)	312-996-7297

EMERGENCY PREPAREDNESS
DISASTER RESOURCE LIST
(CONTINUED)

AMBULANCE TRANSPORT AGENCIES
Kurtz Ambulance Service	815-485-3200
Med-Care Ambulance Service	815-476-0800
Freitag Ambulance Service	815-476-2181
Co-Med Ambulance Service	630-262-3000

EMERGENCY MEDICAL SERVICES SYSTEMS
Will/Grundy EMS	815-740-7130
Christ Hospital EMS	708-346-5368
Kankakee County EMS (St. Mary's)	815-937-2104
Riverside EMS (Kankakee)	815-935-4359
Good Samaritan EMS	708-963-5900
South Cook County EMS (Ingalls, Harvey)	708-915-6900
Loyola University EMS	708-327-2547
Southern Fox Valley EMS (Copley)	630-844-1000

AEROMEDICAL NETWORK - HELICOPTER TRANSPORTS
Loyola Lifestar (emergency line)	1-800-888-5862
"" Dispatch	708-216-5862
"" Non-emergency	708-216-5867
U.C.A.N. (Univer. of Chgo. Aeromedical Network)	1-800-621-7827
"" Alternate	312-702-3222
Life Flight (St. Francis)	309-655-2564
Life Line (St. Anthony, Rockford)	815-395-5499

GOVERNMENT
State Government Hot-Line	1-800-782-7860
State Fire Marshall	708-294-4260
Will County Coroner	815-727-8455
Will County Government	815-740-4602
Will County Health Department	815-727-8480
City of Joliet, Manager - Administrative Offices	815-724-3720

RESPONSE TEAMS & SUPPORT SERVICE AGENCIES
C.I.S.D. (Critical Incident Stress Debriefing)	1-800-225-2473
	708-360-3000
Crisis Intervention (crisis line)	815-722-3344

EMERGENCY PREPAREDNESS
DISASTER RESOURCE LIST
(CONTINUED)

RESPONSE TEAMS & SUPPORT SERVICE AGENCIES *(continued)*

Bomb Squad	815-726-2401
Radioactive Materials Handlers - Argonne Nat'l. Labs	708-972-6131
Petrochem	708-739-1150
Chemtrec	815-424-9300
American Red Cross	815-723-3494
Salvation Army	815-745-0738

UTILITIES

Joliet Fire Department	On-Site
Building Services	Ext. 7160

DISASTER RESOURCE LIST

COMMUNICATIONS

Central Dispatch (D.V.M.A.A.) 815/485-3491/3473
Cook County Sheriff's Police 312/865-4802
Grundy County Sheriff's Police 815/942-0336
Illinois State Police
    District #4 .... 708/385-2121
    District #5 .... 815/726-6291
M.A.B.A.S., Division #10 .... 312/323-2171
Southwest Central Dispatch (Dist. #2) 312/448-6180
Will/Grundy Dispatch 815/740-1100 X-7689
Grundy County E.S.D.A 815/942-9024
Will County E.S.D.A. 815/740-8351
Will County Sheriff's Police 815/727-6191
Local Law Enforcement (Joliet) 815/726-2491
Ham Radio Organization .... _____

EMERGENCY MEDICAL SERVICES

Christ Hospital EMS 708/857-5368
Good Samaritan EMS 708/971-5928
Kankakee County EMS (St. Mary's Hosp) 815/937-2104
Loyola University Medical Center EMS 708/531-3592
Riverside EMS, Kankakee 815/933-1671
South Cook County EMS (Ingalls Hosp) 708/333-2300 X-6900
Southern Fox Valley EMS (Copley Hosp) 708/844-1000 X-3225
Will/Grundy EMS (Silver Cross Hosp) 815/740-7130
Will/Grundy Dispatch 815/740-1100 X-7689

GOVERNMENTAL AGENCIES

Federal Government:
    Army Corps of Engineers 312/353-4009
    Cost Guard 312/729-6190
State Government:
The following State Agencies may be reached by calling the 24-hour,
toll free emergency number 1-800/782-7860
        Air National Guard
        Dept. of Conservation
        Dept. of Mines & Minerals, Oil & Gas Divisions
        Dept. of Nuclear Safety
        Dept. of Public Health
        Dept. of Transportation
            Div. of Aeronautics
            Div. of Highways
        Environmental Protection Agency
        E.S.D.A.
        National Guard
        State Fire Marshall
            Chicago Office 312/917-2693
            Springfield Office 217/785-0969

County Government:

Administrative Offices
- Cook 312/443-6400
- Grundy 815/942-9024
- Will 815/740-4602
- _____ .... _____

Coroner/Medical Examiner
- Cook 312/666-0500
- Grundy 815/942-3792
- Will 815/727-8455
- _____ .... _____

E.S.D.A.
- Cook .... N/A
- Grundy 815/942-4302
- Will 815/727-8616
- _____ .... _____

Forest Preserve District
- Cook 312/261-8400
- Grundy 815/942-6529
- Will 815/727-8700
- _____ .... _____

Health Department
- Cook 312/865-6100
- Grundy 815/948-9024
- Will 815/727-8480
- _____ .... _____

Animal Control
- Cook .... N/A
- Grundy 815/942-9214
- Will 815/727-8800
- _____ .... _____

Highway Department
- Cook 312/705-4000
- Grundy 815/942-0363
- Will 815/727-8476
- _____ .... _____

Local Government:
- Administrative Offices .... _____
- Highway/Roads/Streets .... _____
- Public Works .... _____
- Sanitation .... _____
- Schools .... _____
- Sewers .... _____
- Water Department .... _____
- _____ .... _____
- _____ .... _____
- _____ .... _____

Special Governments:
- Sanitation .... _____
- School District .... _____
- _____ .... _____
- _____ .... _____

HOSPITALS:

Bolingbrook Medical Center	708/759-2300
Christ (Oak Lawn)	708/425-8000
Community Memorial (La Grange)	708/352-1200
Copley Memorial (Aurora)	708/844-1000
Edwards (Naperville)	708/355-0450
Good Samaritan (Downers Grove)	708/963-5900
Hinsdale	708/887-2400
Ingalls Memorial (Harvey)	708/333-2300
Loyola Univ. Med. Center (Maywood)	708/531-3000
Morris Community	815/942-2932
Olympia Fields Osteopathic	708/747-4000
Palos Community (Palos Heights)	708/361-4500
Riverside (Kankakee)	815/933-1671
Silver Cross (Joliet)	815/740-1100
St. James (Pontiac)	815/842-2828
St. James Hosp. Med. Center (Chgo Hts)	708/756-1000 X-6121
St. Joseph Medical Center (Joliet)	815/725-7133
St. Mary's (Kankakee)	815/937-2490
St. Mary's (Streator)	815/673-2311
Univ. of Chicago Med. Center	312/947-1000
_____	_____
_____	_____

LAW ENFORCEMENT:

Cook County Sheriff's Police	312/865-4802
Grundy County Sheriff's Police	815/942-0336
Illinois State Police:	
Dist. #4 (Crestwood)	708/385-2121
Dist. #5 (Joliet)	815/726-6291
Will County Sheriif's Police	815/727-6191
Local Law Enforcement	_____

RESPONSE TEAMS:

Bomb Squad - Cook County Sheriff, Maywood	312/458-1000
Diving Team	_____
E.S.D.A.	
Cook	N/A
Grundy	815/942-4302/9024
Will	815/727-8616
	815/740-8351
State	1-800/782-7860
_____	_____
Hazardous Materials	
Illinois State Police, Dist. #5	815/726-6291
Hospital Triage (Will/Grundy Dispatch)	815/740-1100 X-7689
Loyola LIFESTAR Emergency Request	1-800/888-LUMC(5862)
Non-emergency	708/216-5862
Petrochem	708/739-1150
Radioactive Materials Handlers	
Argonne National Lab	708-972-6131
UCAN Emergency Request	1-800/621-7827
Non-emergency	312/702-3232

SERVICES:

Barricades .... _____
Board-up Services .... _____
Clergy/Counseling .... _____
Compressed Gases .... _____
Engineers (Elec., Architectural, etc.) .... _____
Food Supplies, Catering .... _____
Fuel (Diesel, Gas, etc.) .... _____
Lighting .... _____
Lumber .... _____
Plumbing .... _____
Repair Shops .... _____
Sand Bags .... _____
Sand/Gravel .... _____
Sanitary Services .... _____
Shelter (Portable, Temporary) .... _____
Towing .... _____
Transportation .... _____
Water (Drinking) .... _____

SPECIAL EQUIPMENT:

Boats .... _____
Construction/Heavy Equipment
        Bulldozers... _____
        Cranes .... _____
        Front-End Loaders .... _____
        Trucks .... _____
Extrication Equipment .... _____
Generators .... _____
Heating Equipment .... _____
Helicopters .... _____
Portable Pumps .... _____
Private Ambulance .... _____
Refrigerated Trailers .... _____
Snowmobiles .... _____

SUPPORT AGENCIES:

American Red Cross 815/723-3494
Center for Disease Control 404/639-3311
Chemtrec 815/424-9300
Poison Control Center 1-800/942-5969
Salvation Army 312/745-0738

UTILITIES:

Electric Company .... _____
Gas Company .... _____
Propane Delivery .... _____
Telephone Company .... _____

OTHER:

Airports .... _____
Newspapers .... _____
Radio Stations .... _____
Railroads .... _____
Television/Cable .... _____